



SURI VIDYASAGAR COLLEGE

(Govt. Sponsored & Constituent college of the University of Burdwan)

SURI, BIRBHUM, PIN – 731101, Ph. No. – 03462-255504

Website : surividyasagarcollege.org.in, e-mail: : surividyasagarcollege1942@gmail.com

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STUDENTS' FEEDBACK REPORT

(2022-2023)

Objective: The college has obtained feedback from students to prepare IQAC AQAR through online mode for the session 2022-2023. The main objective of the feedback is to get knowledge about different levels of satisfaction among the students about teaching, learning and evaluation process. This process not only helps teachers to identify about their strengths and weaknesses but also encourages students to actively participate in overall development of the college.

Methodology: The survey was conducted by circulating a google form among students. A questionnaire was set up containing five different aspects about teachers' performance. The responses were received on a five-point scale: very good, good, average, poor and very poor. After compilation of the data, they have been presented both in tabular form as well as pie chart and finally summarized in a bar chart.

Table: Students' Feedback on Teachers' Performance

| Sl No | Questions | Count / Percentage | Very Good | Good | Average | Poor | Very poor | No Response | Total Respondent |
|-------|--|--------------------|-----------|--------|---------|-------|-----------|-------------|------------------|
| 1 | Communication skill (in terms of articulation and comprehensibility) | Count | 286 | 91 | 12 | 4 | | 00 | 393 |
| | | Percentage | 72.77% | 23.15% | 3.05% | 1.01% | | | |
| 2 | Accessibility of the Teacher in and outside of the class | Count | 278 | 90 | 10 | 5 | 10 | 2 | 393 |
| | | Percentage | 70.73% | 22.90% | 2.54% | 1.27% | 2.54% | 0.50% | |
| 3 | Knowledge base of the Teacher (as perceived by you) | Count | 278 | 97 | 15 | 2 | 00 | 00 | 392 |
| | | Percentage | 70.73% | 24.74% | 3.82% | 0.51% | | | |
| 4 | Sincerity/ Commitment of the Teacher | Count | 276 | 91 | 12 | 8 | 7 | 2 | 393 |
| | | Percentage | 70.22% | 23.15% | 3.05% | 2.03% | 1.78% | 0.50% | |
| 5 | Punctuality of the Teacher | Count | 275 | 93 | 12 | 6 | 7 | 2 | 393 |
| | | Percentage | 69.97% | 23.66% | 3.05% | 1.52% | 1.78% | 0.50% | |



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Figure-1

Communication skill (in terms of articulation and comprehensibility)

393 responses

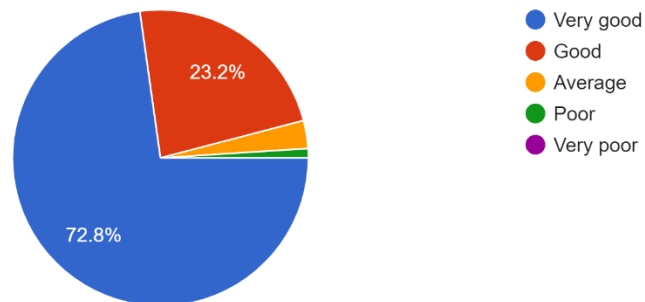
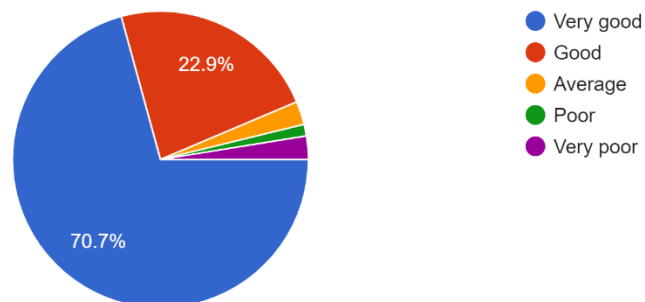


Figure-2

Accessibility of the Teacher in and outside of the class

393 responses





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Figure-3

Knowledge base of the Teacher (as perceived by you)

392 responses

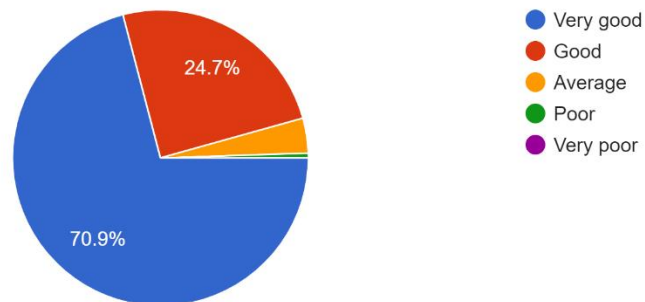
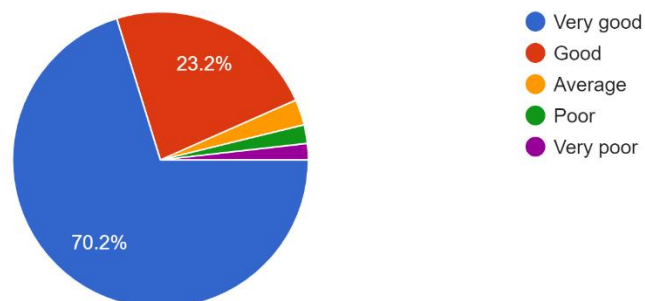


Figure-4

Sincerity/ Commitment of the Teacher

393 responses





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Figure-5

Punctuality of the Teacher

393 responses

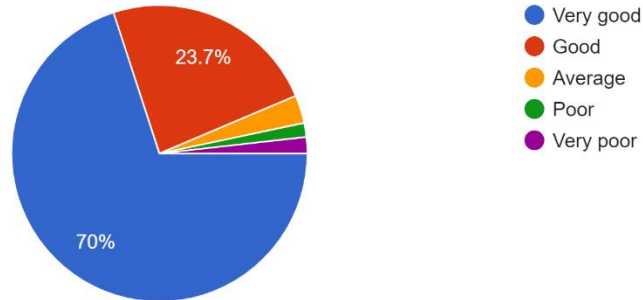
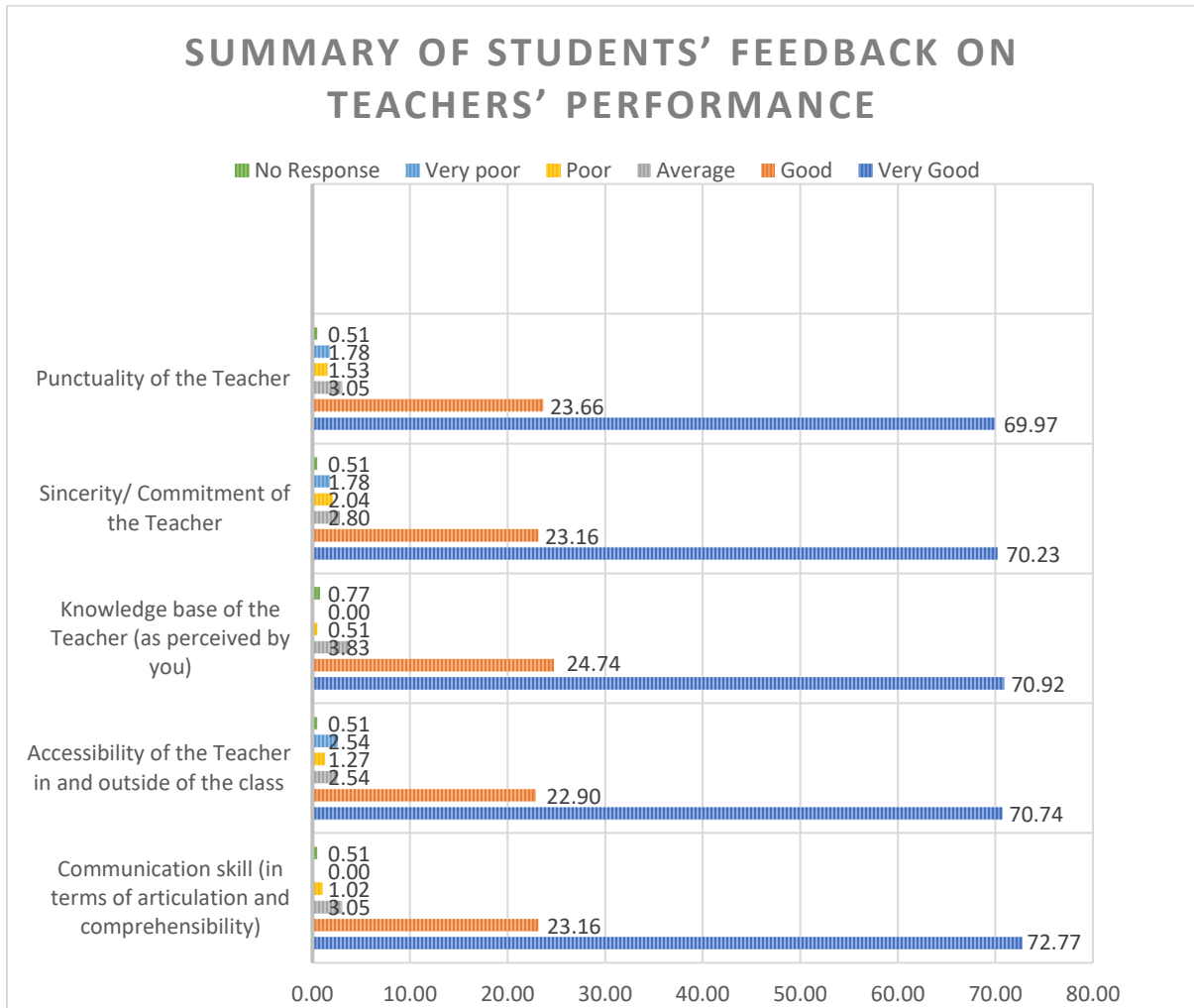


Table-2: Summary of Students' Feedback on Teachers' Performance





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Observations and Conclusion:

Students' feedback regarding above mentioned attributes are quite satisfactory. Teachers should be encouraged to maintain their performance and valued guidance to the students. Although there is always room for improvements and they should thrive for same. However very few percentages of teachers' performance in every attribute do not match the expectations and it requires sincere attention.



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TEACHERS' FEEDBACK REPORT ON INFRASTRUCTURE

(2022-2023)

Objective: The college has obtained feedback from teachers to prepare IQAC AQAR through online mode for the session 2022-2023. The main objective of the feedback is to get knowledge about different satisfactory levels among the teachers on college infrastructure.

Methodology: The survey was conducted by circulating a google form among teachers. A questionnaire was set up containing twenty different aspects on college infrastructure. The responses were received as how much they agree on a given statement. After compilation of the data, they have been presented both in tabular form as well as pie chart and finally summarized in a column chart.

Table: Feedback from teachers on infrastructure

| Sl No | Statement | Strongly agree | Agree | Disagree | Not Sure | No Response | Total Respondent |
|-------|---|----------------|-------|----------|----------|-------------|------------------|
| 1 | The College vision and mission is reflected in its policy making | 18 | 12 | 2 | 0 | 0 | 32 |
| 2 | Students are disciplined and cooperative | 13 | 18 | 0 | 0 | 1 | 31 |
| 3 | Classroom facility is adequate for teaching and smooth conduction of classes | 12 | 17 | 3 | 0 | 0 | 32 |
| 4 | Laboratory facility is adequate for teaching and smooth conduction of classes | 10 | 15 | 1 | 4 | 2 | 32 |
| 5 | College provides adequate facility for continuous faculty development | 12 | 17 | 1 | 2 | 0 | 32 |
| 6 | Gender equality for students and staffs is assured by the College | 21 | 11 | 0 | 0 | 0 | 32 |



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| | | | | | | | |
|----|--|----|----|---|---|---|----|
| 7 | Rest room, staff room, classroom, laboratory and common built area are clean and well maintained | 6 | 22 | 2 | 2 | 0 | 32 |
| 8 | Clean drinking water is available | 13 | 16 | 1 | 1 | 1 | 31 |
| 9 | Library is well maintained and accessible | 17 | 15 | 0 | 0 | 0 | 32 |
| 10 | College provides adequate funding and support for maintenance of Laboratory equipment, computers, chemicals and specimen supplies | 9 | 18 | 0 | 3 | 2 | 30 |
| 11 | Computer/ ICT facilities are made available for ICT based teaching to the Teachers | 9 | 17 | 1 | 3 | 2 | 30 |
| 12 | College encourages faculty members to carry out and provides ample facility for research work and to pursue higher degree like PhD etc. | 16 | 14 | 0 | 2 | 0 | 32 |
| 13 | College takes step for environmental conservation and waste management | 13 | 14 | 2 | 2 | 1 | 31 |
| 14 | Principal/ Head of Institution is approachable and cooperative | 20 | 12 | 0 | 0 | 0 | 32 |
| 15 | College administration promotes inclusiveness, participative management and decentralisation. Feedback from Faculty members are taken into account during important policy/ decision | 16 | 15 | 1 | 0 | 0 | 32 |
| 16 | Feedback mechanism, right to information and grievance | 15 | 13 | 0 | 2 | 2 | 30 |



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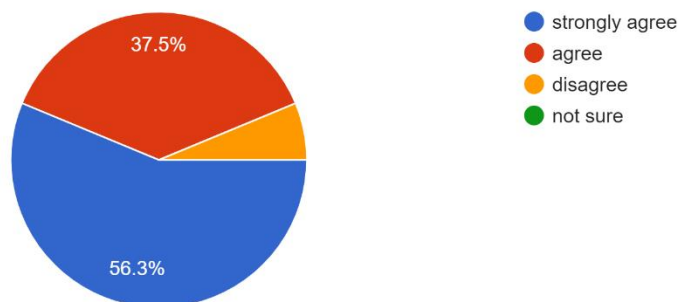
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| | | | | | | | |
|----|---|----|----|---|---|---|----|
| | redressal system exists for faculty members | | | | | | |
| 17 | College provides timely resolution to issues and requests raised by the faculty members and provides reasonable information in this regard within reasonable time frame | 13 | 16 | 1 | 1 | 1 | 31 |
| 18 | Data, documents, records are maintained systematically by the College | 13 | 15 | 2 | 2 | 0 | 32 |
| 19 | Capability of the Faculty members are fully utilised | 12 | 17 | 0 | 2 | 1 | 31 |
| 20 | Excellent/ extra ordinary individual work by Faculty members duly recognized/ appreciated | 14 | 15 | 0 | 2 | 1 | 31 |

Figure-1

The College vision and mission is reflected in its policy making

32 responses





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Figure-2

Students are disciplined and cooperative

31 responses

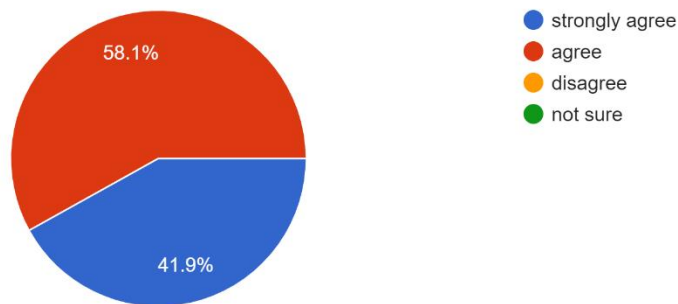
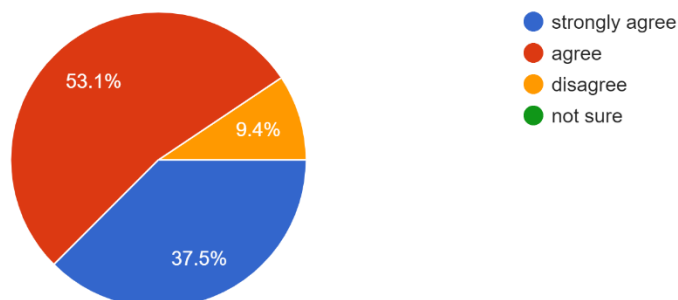


Figure-3

Classroom facility is adequate for teaching and smooth conduction of classes

32 responses





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Figure-4

Laboratory facility is adequate for teaching and smooth conduction of classes

30 responses

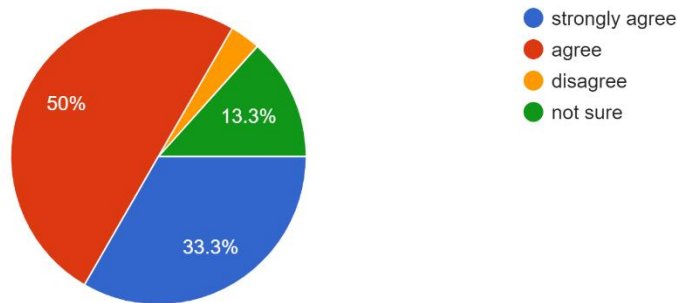
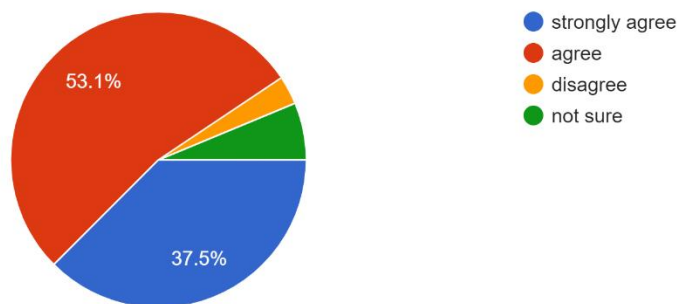


Figure-5

College provides adequate facility for continuous faculty development

32 responses





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Figure-6

Gender equality for students and staffs is assured by the College

32 responses

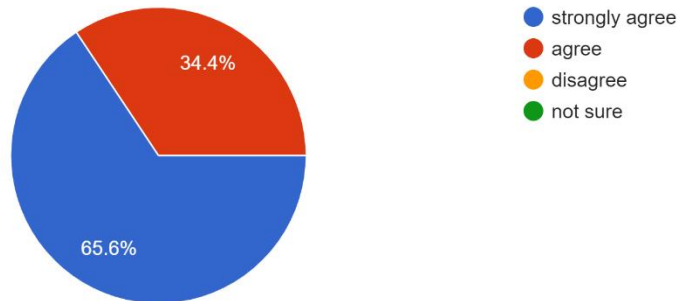
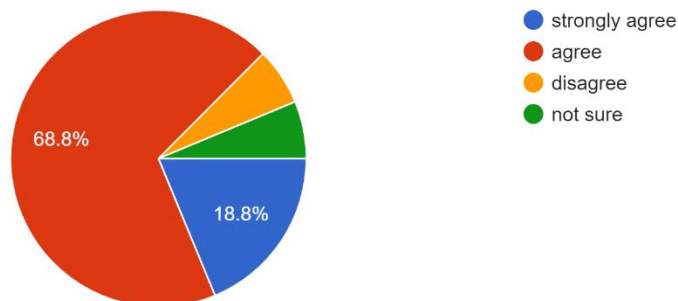


Figure-7

Rest room, staff room, classroom, laboratory and common built area are clean and well maintained

32 responses





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Figure-8

Clean drinking water is available

31 responses

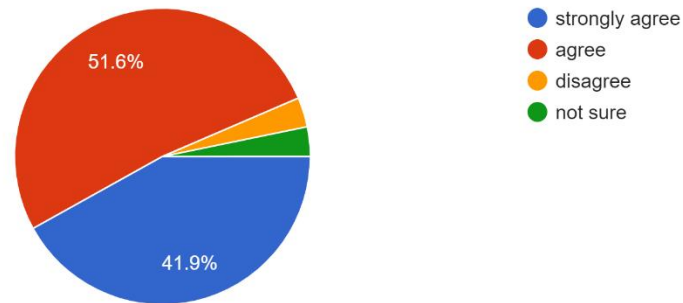
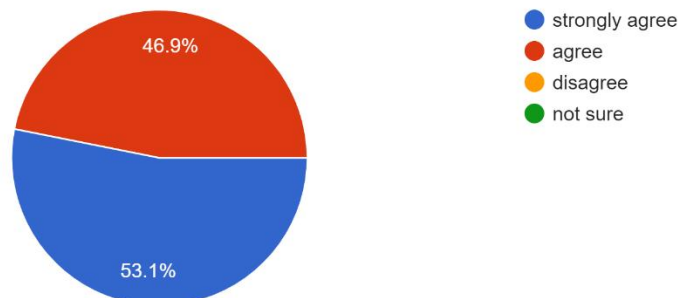


Figure-9

Library is well maintained and accessible

32 responses





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Figure-10

College provides adequate funding and support for maintenance of Laboratory equipments, computers, chemicals and specimen supplies

30 responses

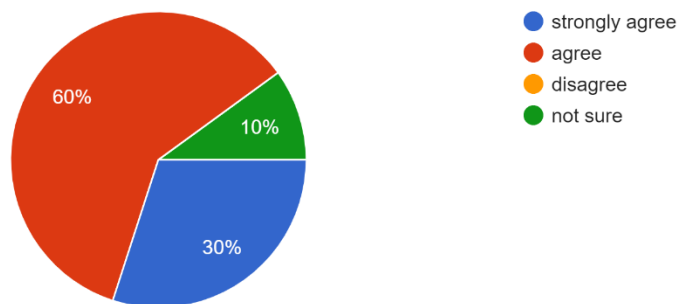
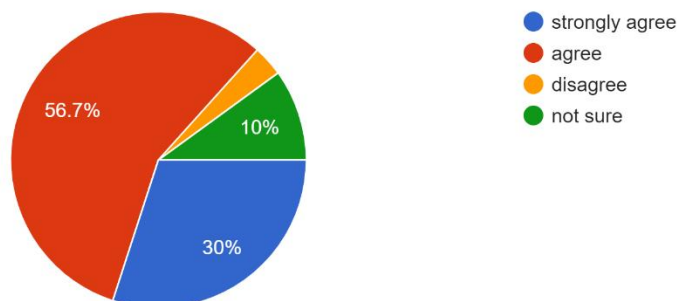


Figure-11

Computer/ ICT facilities are made available for ICT based teaching to the Teachers

30 responses





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Figure-12

College encourages faculty members to carry out and provides ample facility for research work and to pursue higher degree like PhD etc.

30 responses

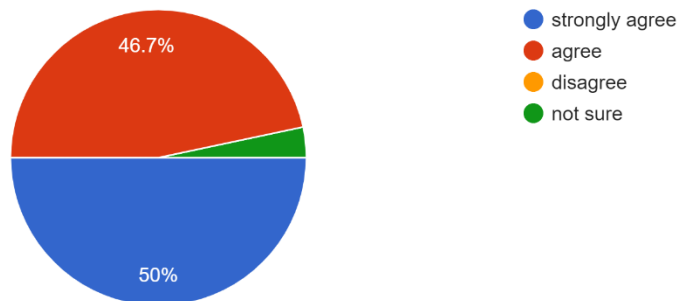
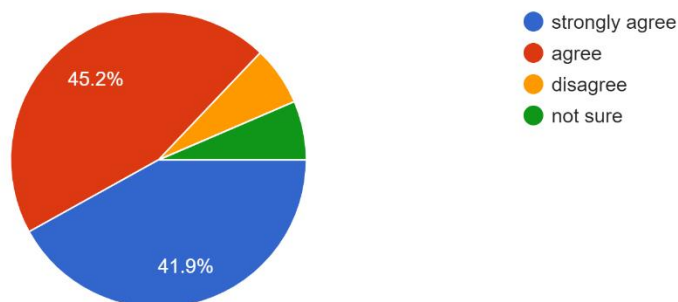


Figure-13

College takes step for environmental conservation and waste management

31 responses





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Figure-14

Principal/ Head of Institution is approachable and cooperative

32 responses

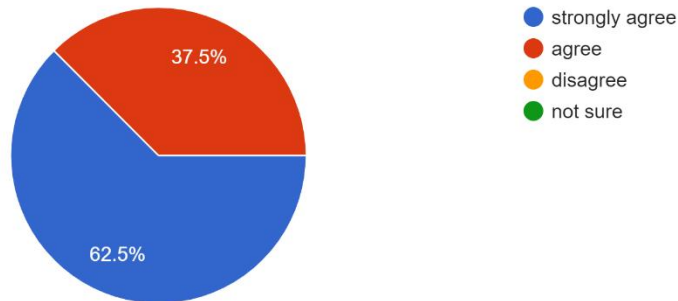
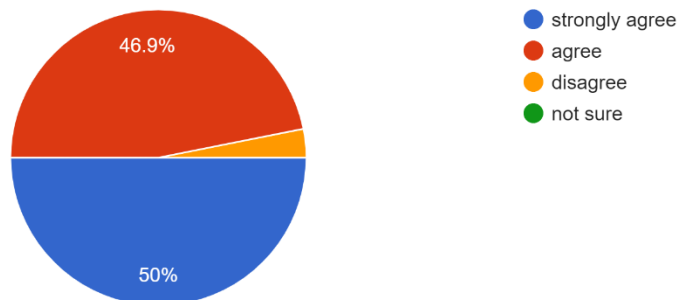


Figure-15

College administration promotes inclusiveness, participative management and decentralisation.

Feedback from Faculty members are taken into account during important policy/ decision making

32 responses





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Figure-16

Feedback mechanism, right to information and grievance redressal system exists for faculty members

30 responses

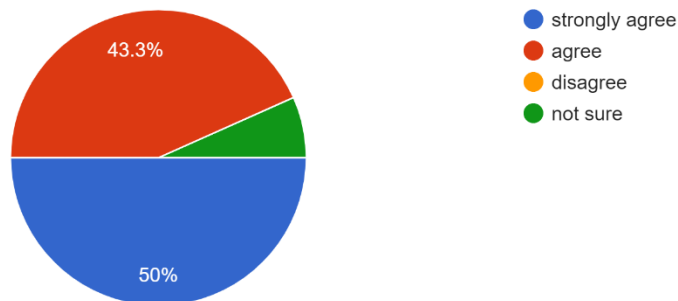
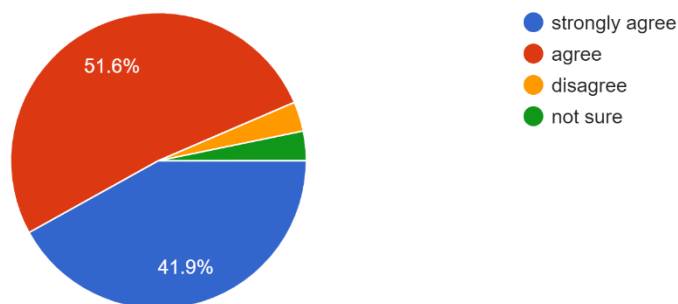


Figure-17

College provides timely resolution to issues and requests raised by the Faculty members and provides reasonable information in this regard within reasonable time frame

31 responses





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Figure-18

Data, documents, records are maintained systematically by the College

32 responses

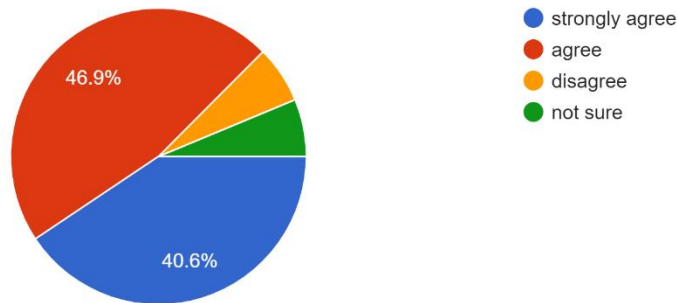
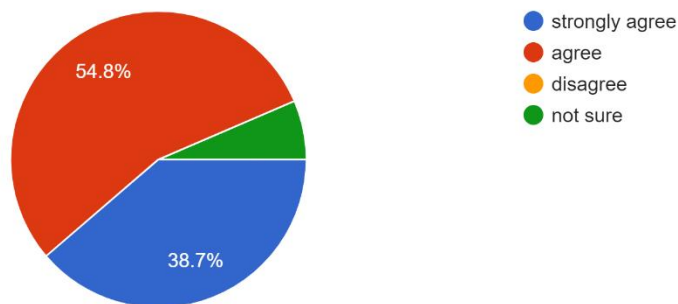


Figure-19

Capability of the Faculty members are fully utilised

31 responses





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Figure-20

Excellent/ extra ordinary individual work by Faculty members duly recognized/ appreciated

31 responses

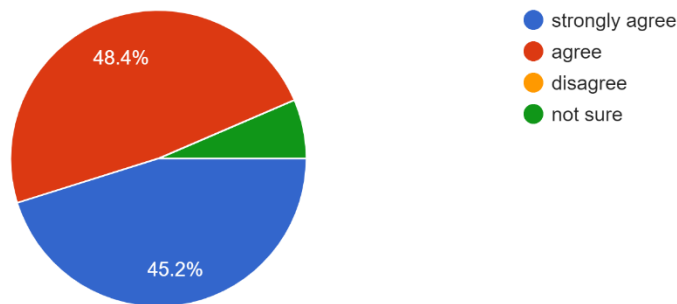
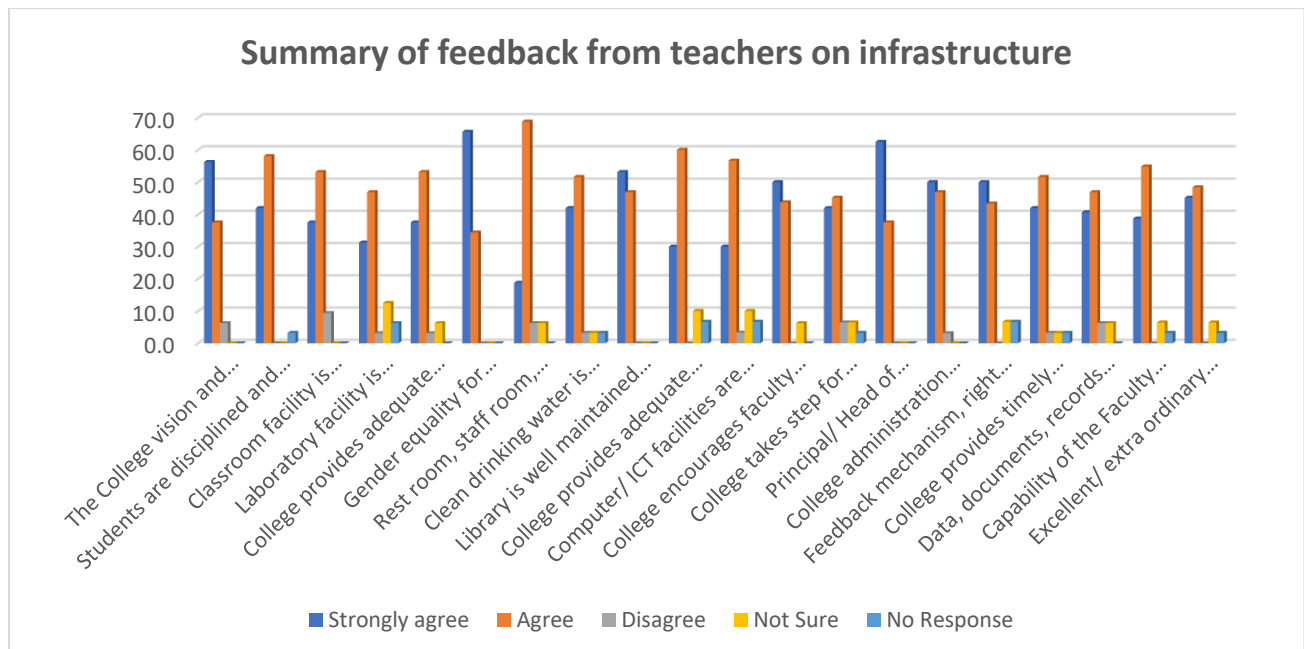


Table-2: Summary of feedback from teachers on infrastructure





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Findings:

- Teachers are satisfied that the mission and vision of the college is reflected in its policy making.
- All respondents agree that students are well disciplined and cooperative.
- Only 9.4% and 3.1% of responding teachers found that classroom facilities and laboratory facilities (respectively) are not adequate for smooth conduction of classes.
- More than 90% teachers agree that college provides adequate facility for continuous faculty development.
- Teachers highly agree that gender equality for students and staffs is assured by the college.
- For aspects like cleanliness of campus, classrooms, laboratories and availability of drinking water, only 3-6% found they were not satisfactory.
- Respondents are highly satisfied that library is well maintained and accessible.
- 90% teachers believe that college provides adequate funding and support for maintenance of Laboratory equipment, computers, chemicals and specimen supplies.
- 3.3% respondents found that computer/ ICT facilities are not available for ICT based teaching to the teachers.
- An overwhelming percentage of teachers agree that college encourages faculty members to carry out and provides ample facility for research work and to pursue higher degree like PhD etc.
- More than 87% teachers felt that college takes various steps for environmental conservation and waste management.
- All respondents highly agree that Principal/ Head of Institution is approachable and cooperative. They also believe college administration promotes inclusiveness and takes feedback from faculty members during important policy/ decision.
- Most of the faculty members agree that grievance redressal system is active and college provides timely resolution to issues and requests raised by them.
- More than 87% respondents agree that data, documents, records are maintained systematically by the college.
- More than 93% teachers believe capability of the faculty members are fully utilised and extra ordinary individual work by faculty members duly appreciated.

Conclusion:

The feedback obtained from teachers shows satisfactory results. In addition to this, various suggestions have been collected from the participants on further improvement of academic environment of the college to open doors for more opportunities in near future.



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PARENTS' FEEDBACK REPORT

(2022-2023)

Objective: The college has collected feedback from parents to prepare IQAC AQAR through online mode for the session 2022-2023. The main objective of the feedback is to know about various levels of satisfaction among the parents with the facilities college provides an opportunity for development of their wards.

Methodology: The survey was conducted by circulating a google form among parents. A questionnaire was set up containing ten different aspects on college facilities. Total 107 responses were received on a three-point scale (Yes, No and Not sure). After compilation of the data, they have been presented both in tabular form as well as pie chart and finally summarized in a bar chart.

Table: Feedback from parents on college facilities

| Sl No | Questions | Yes | No | Not Sure | No Response | Total Respondent |
|-------|---|-----|----|----------|-------------|------------------|
| 1 | Are you satisfied with the progress of your ward | 100 | 1 | 5 | 1 | 106 |
| 2 | Are the Teachers cooperative in Teaching learning | 104 | 1 | 2 | 0 | 107 |
| 3 | Are you satisfied with the classroom/ laboratory/ ICT facilities provided by the College | 93 | 5 | 9 | 0 | 107 |
| 4 | Do you feel the College atmosphere is conducive to overall development of your student | 93 | 3 | 11 | 0 | 107 |
| 5 | Is the College campus / hostel (if availed) free from ragging | 83 | 8 | 8 | 8 | 99 |
| 6 | Are you satisfied with the College office regarding the various services provided by the Office | 100 | 2 | 5 | 0 | 107 |



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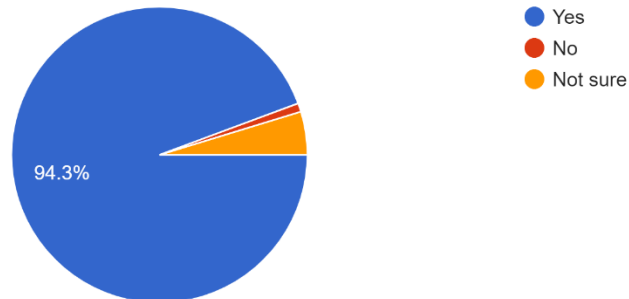
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| | | | | | | |
|----|---|-----|----|----|----|-----|
| 7 | Do your ward get timely information from the College regarding the various aspects of studentship/ form fill-up/ scholarships/ other relevant information | 105 | 0 | 2 | 0 | 107 |
| 8 | Are you satisfied with the cleanliness of the College campus | 85 | 14 | 7 | 1 | 106 |
| 9 | Are you satisfied with the library facility of this College | 98 | 5 | 3 | 1 | 106 |
| 10 | Are you satisfied with the Hostel facility (if availed) | 25 | 22 | 33 | 27 | 80 |

Figure-1

Are you satisfied with the progress of your ward?

106 responses





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Figure-2

Are the Teachers cooperative in Teaching learning?

107 responses

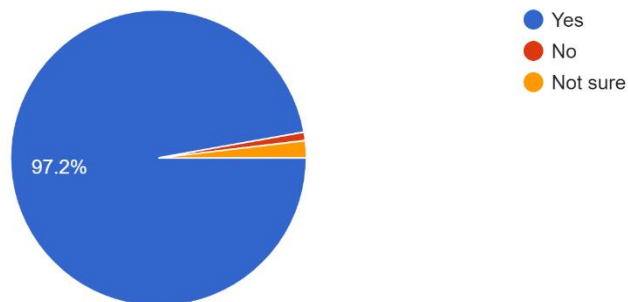
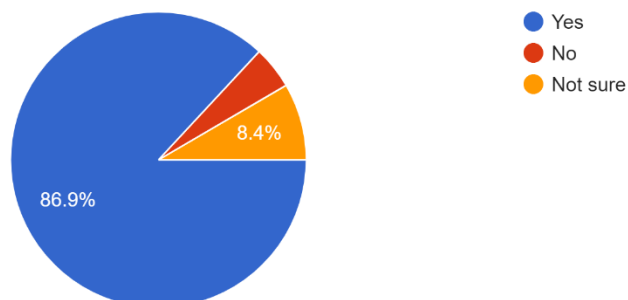


Figure-3

Are you satisfied with the classroom/ laboratory/ ICT facilities provided by the College?

107 responses





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Figure-4

Do you feel the College atmosphere is conducive to overall development of your student ?

107 responses

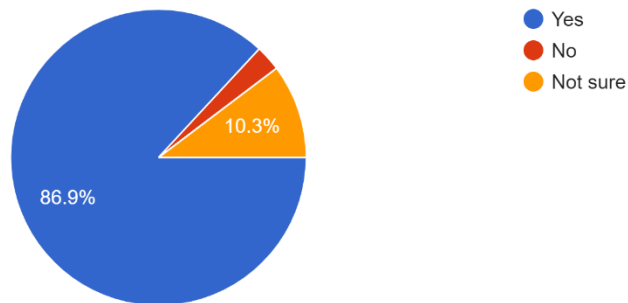
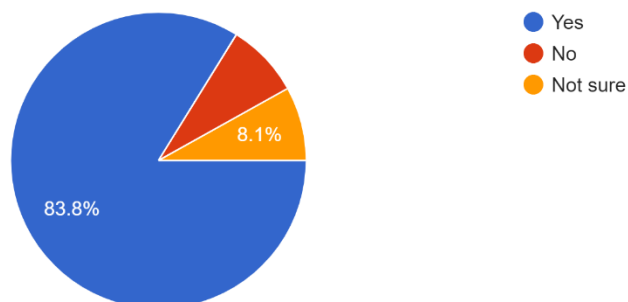


Figure-5

Is the College campus / hostel (if availed) free from ragging?

99 responses





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Figure-6

Are you satisfied with the College office regarding the various services provided by the Office?

107 responses

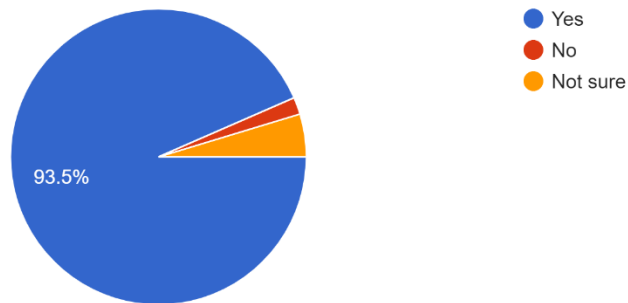
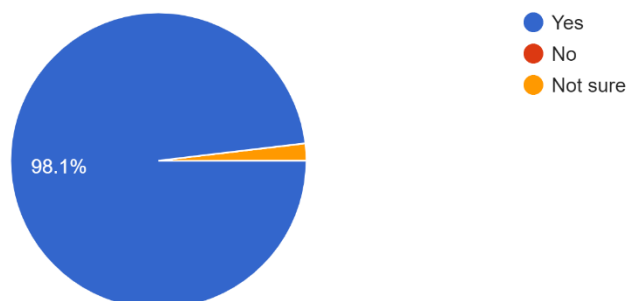


Figure-7

Do your ward get timely information from the College regarding the various aspects of studentship/ form fill-up/ scholarships/ other relevant information?

107 responses





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Figure-8

Are you satisfied with the cleanliness of the College campus?

106 responses

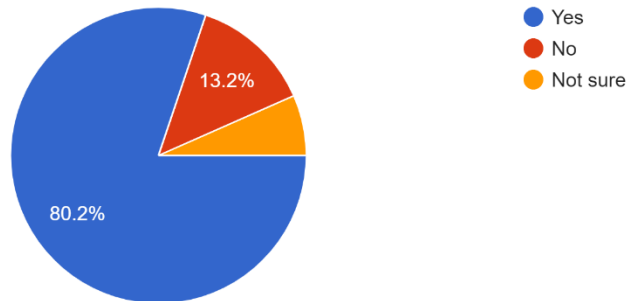
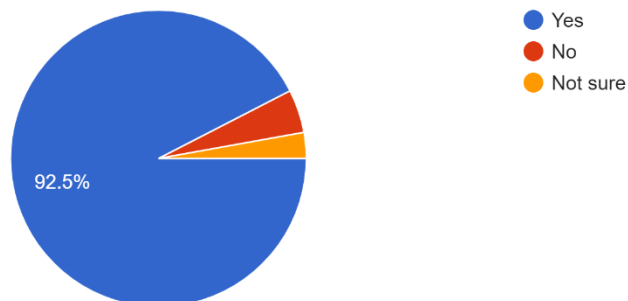


Figure-9

Are you satisfied with the Library facility of this College?

106 responses





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Figure-10

Are you satisfied with the Hostel facility (if availed) ?

80 responses

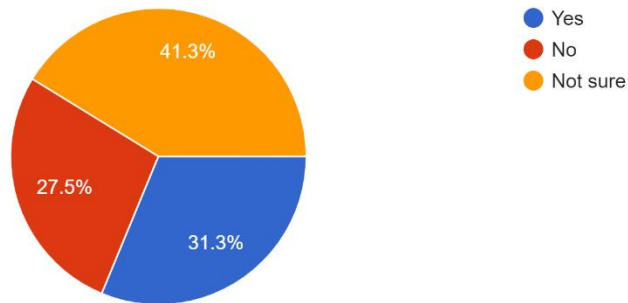
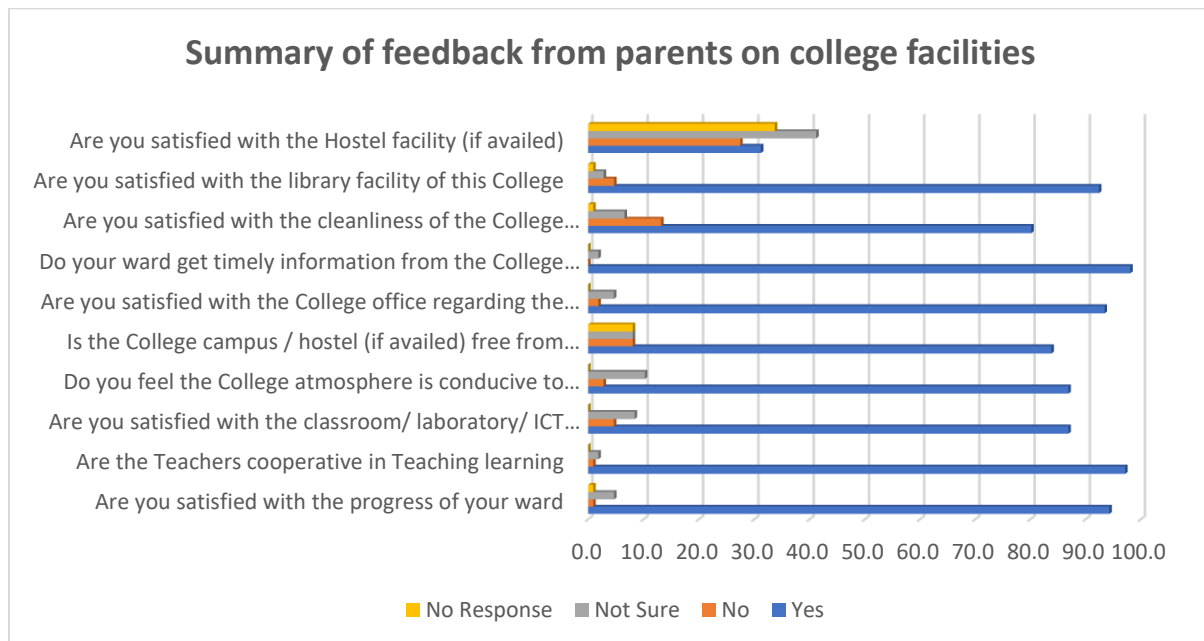


Table-2: Summary of feedback from parents on college facilities





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Findings:

- More than 94% parents are happy with the progress of their wards.
- 97.2% parents agree that teachers are very cooperative while 1.9% opted for 'not sure'.
- Almost 87% guardians are satisfied with the classroom/ laboratory/ ICT facilities provided by the college, 8.4% were not sure and 4.7% were dissatisfied. It should be noted that all courses are not lab-based.
- 31.3% respondents are satisfied with hostel facility, 41.3% opted for 'not sure' while 27.5% found it not satisfactory. Few parents feel that hostel is not totally ragging-free.
- Almost all parents agree that college office service is very good and their wards get relevant information on time. Very few were not satisfied.
- Nearly 87% parents feel that college atmosphere is conducive to overall development of students.
- Regarding library facilities nearly 93% parents are satisfied, 4.7% were not satisfied.
- More than 80% respondents found that college campus is clean enough, 13.2% were not satisfied and rest were either not sure or non-respondent.

Conclusion:

The feedback obtained from parents shows satisfactory results. In addition to this, various suggestions have been collected from the participants on further improvement of academic environment of the college to open doors for more opportunities in near future.



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EMPLOYERS' FEEDBACK REPORT

(2022-2023)

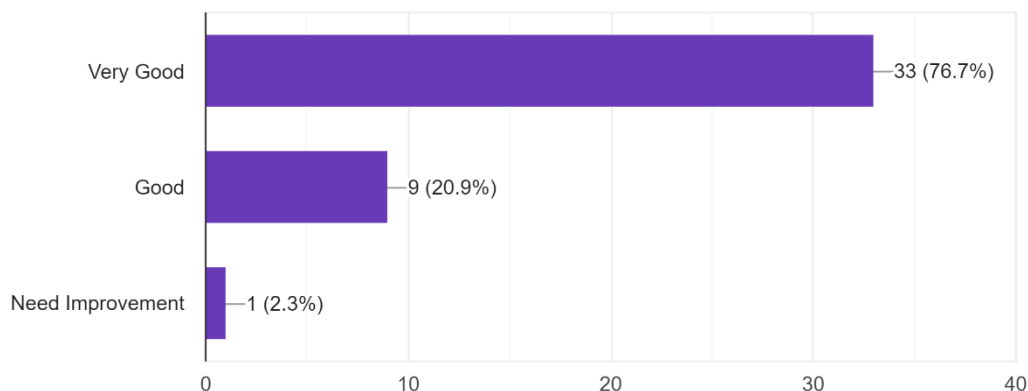
Objective: The college has obtained feedback from Employers to prepare IQAC AQAR through online mode for the session 2022-2023. The main objective of the feedback is to get knowledge about different levels of satisfaction among the employers of the pass out students of our college. This process helps college to identify about its strengths and weaknesses but also encourages ex-students to actively participate in overall development of the college.

Methodology: The survey was conducted by circulating a google form among employers of pass out students of our college. A questionnaire was set up containing three different aspects about employee at work place. The responses were received on a three-point scale: very good, good and need improvement. After compilation of the data, they have been presented in bar chart.

Figure-1

Adequacy of the curriculum *

43 responses





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Figure-2

Skills acquired from the curriculum *

43 responses

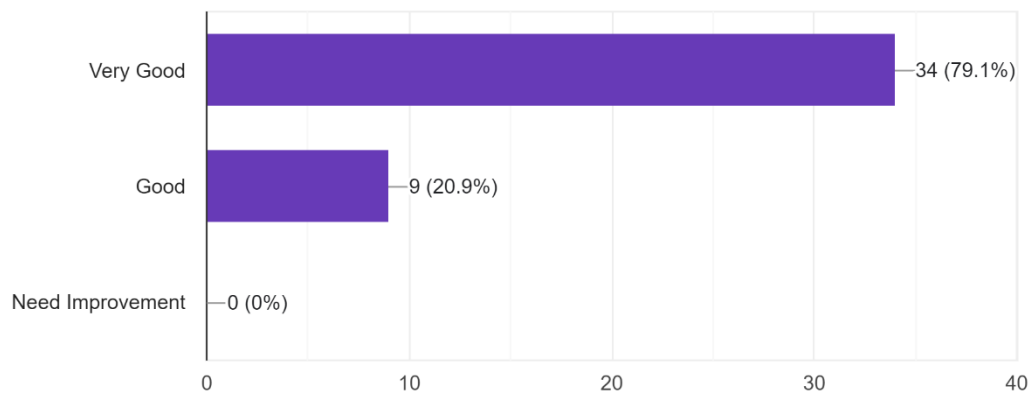
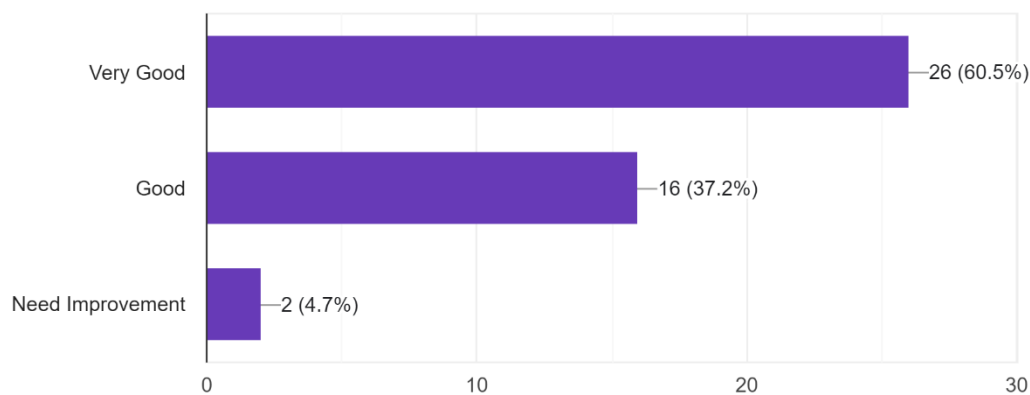


Figure-3

Relevance of the course for providing employability *

43 responses





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Figure-4

Worth of syllabus in catering to the needs of industry/society *

43 responses

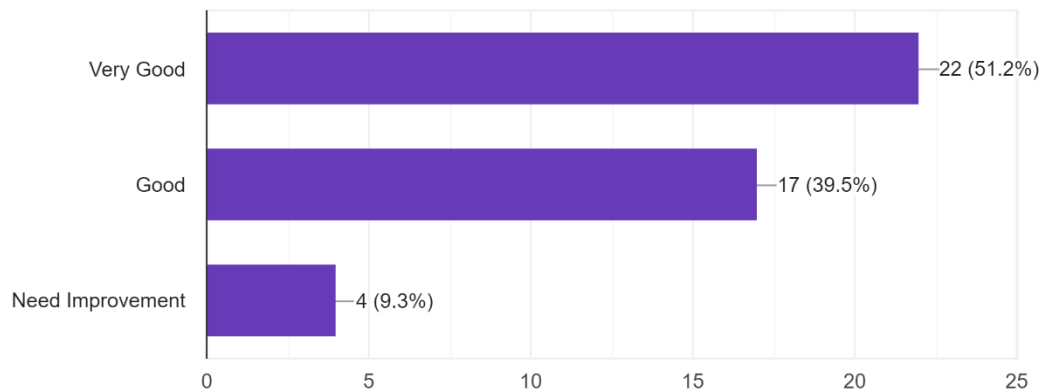
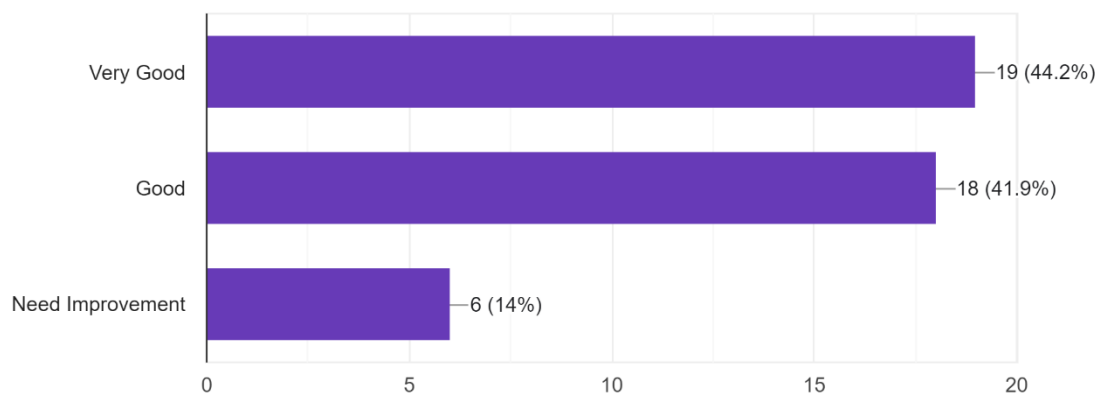


Figure-5

Conduciveness of the syllabus for the students' readiness towards recruitment *

43 responses





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Figure-6

Interpersonal relationship with colleagues, subordinates, supervisor *

43 responses

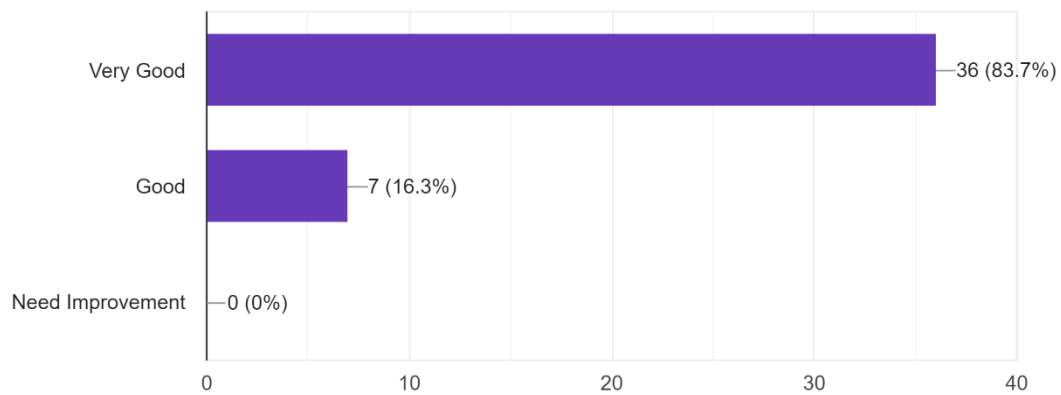
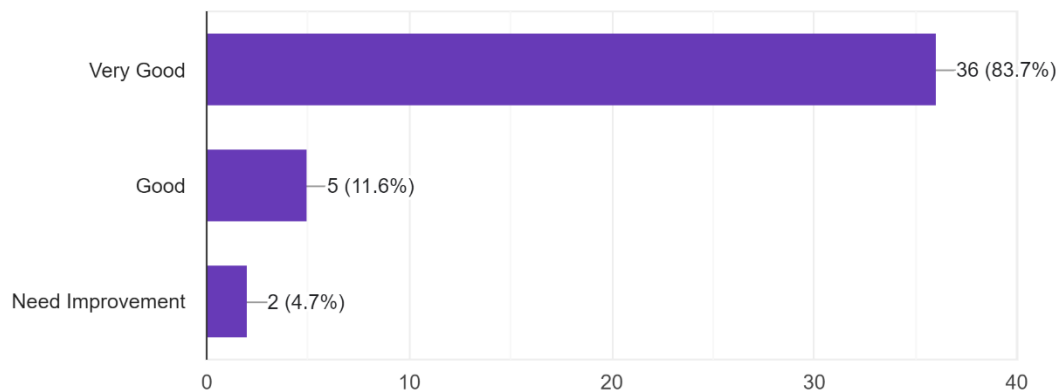


Figure-7

Quality of work *

43 responses





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Figure-8

Communication, Body language and language command *

43 responses

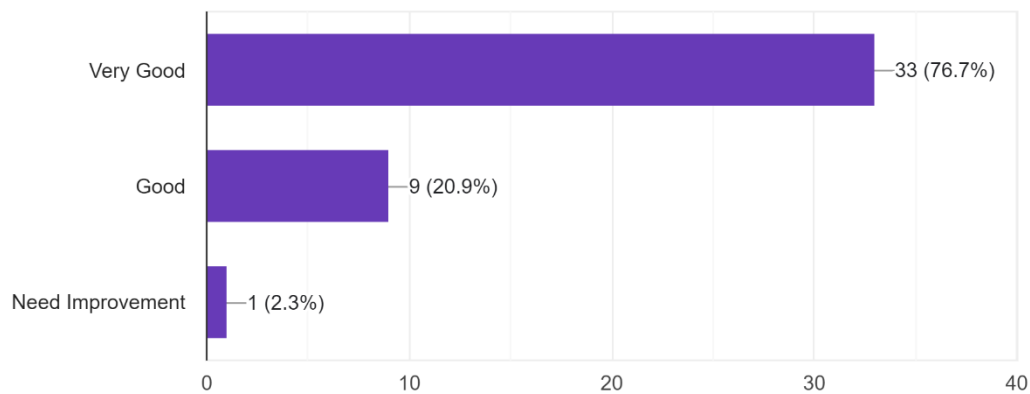
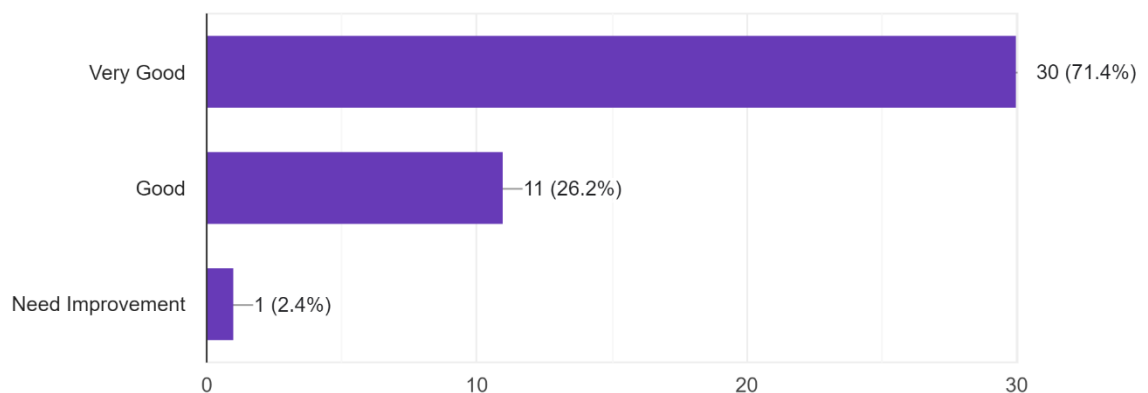


Figure-9

Punctuality *

42 responses





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Figure-10

Work Enthusiasm *

43 responses

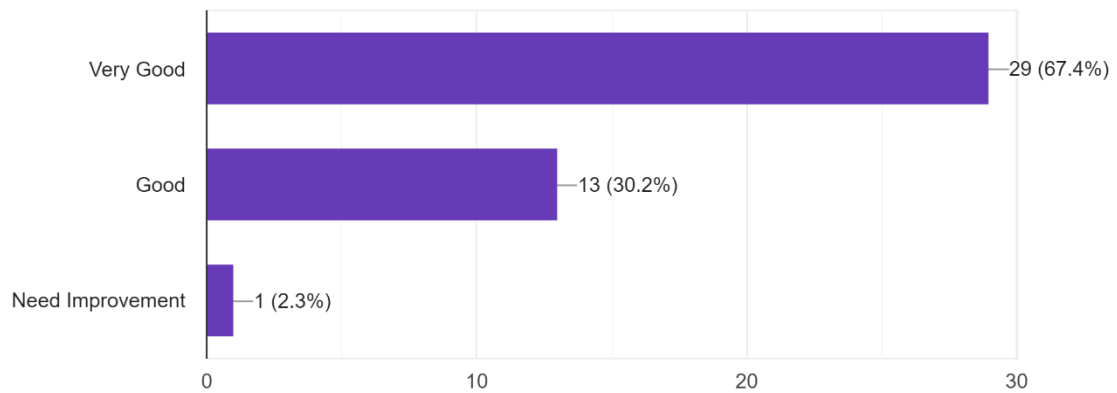
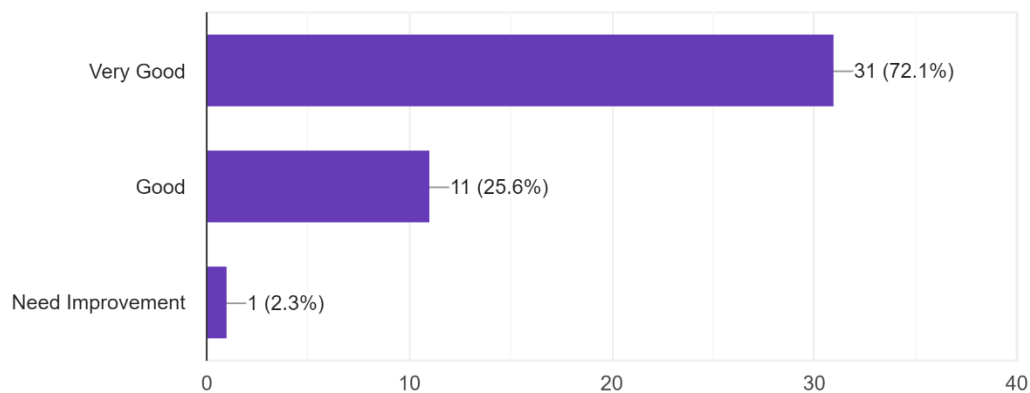


Figure-11

Responsibility Handling Skill *

43 responses





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Figure-12

Technical Knowledge *

43 responses

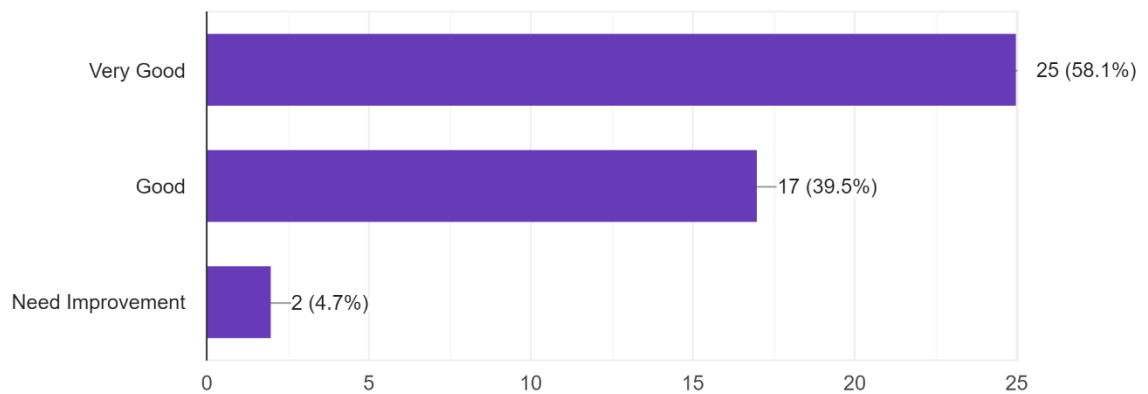
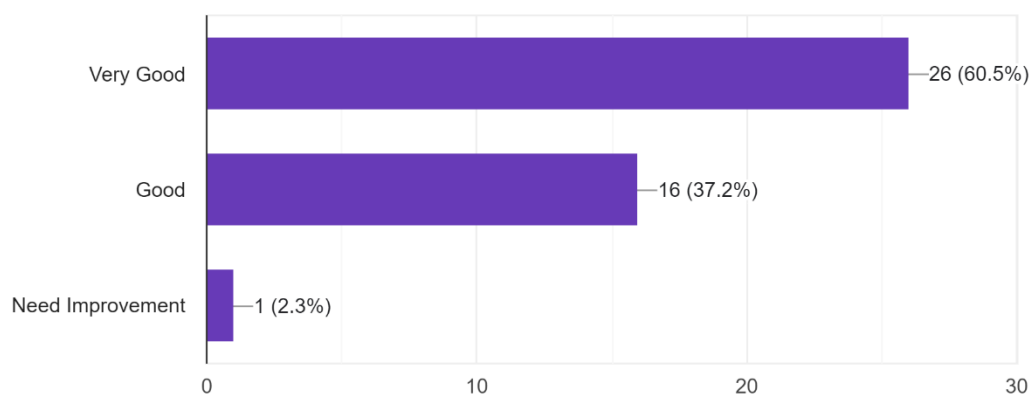


Figure-13

Leadership qualities *

43 responses





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Figure-14

Overall behaviour *

43 responses

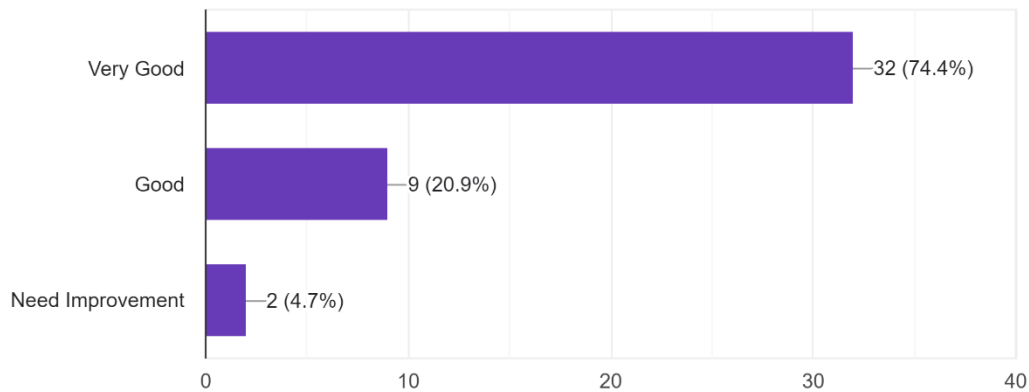
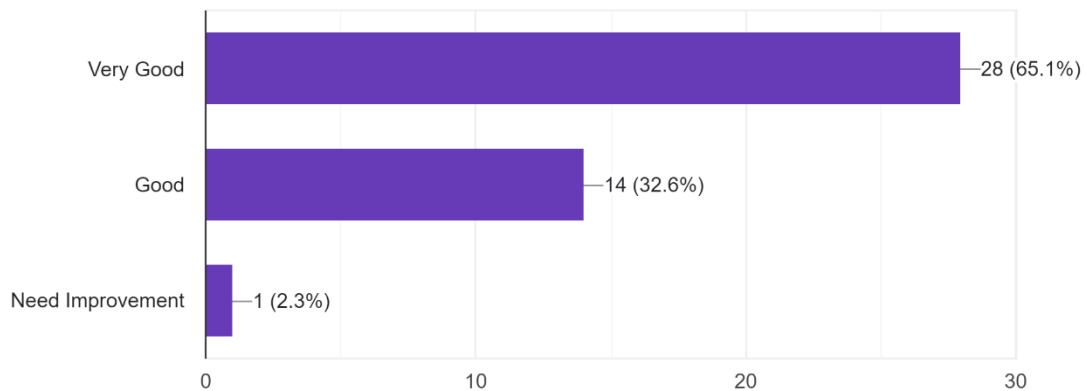


Figure-15

Based on the current employee's performance, how would you rate the college efforts taken for overall personnel (curricular and extracurricular) development

43 responses





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Observations and Conclusion:

Analysing the questionnaire, it can be noted that the employers are highly satisfied with the curriculum and overall experience with our pass out students working with them. More than 90% respondents find the adequacy of the curriculum and the skills students acquired are highly satisfactory. Our students are also equipped with soft skills like communication skill, leadership quality, punctuality and interpersonal behaviour, which are very much required for the overall enhancement of the workplace environment. This fact is being highly reflected from the feedback report from the employers. Few respondents have shown concern about the conduciveness of the syllabus for the readiness of the students towards recruitment, but this matter is mainly controlled by the university. Although the overall feedback from employers is highly satisfactory, there is always scope on further improvement of academic environment of the college.

Action Suggestion Analysis and Action taken:

| Action Suggestion Analysis | Action Taken |
|--|--|
| Most of the respondents are satisfied with library facilities. | Integrated Library Management System has been upgraded to Cloud based from server-based system. New books, e-books, e-journals, databases and other materials have been added to library collection. N-LIST (INFLIBNET) membership have been subscribed. |
| | Internet connectivity with Wi-Fi facility have been extended in the college. |
| | More books including reference and even story books as referred by students are kept in the library. |
| More than 27% parents are not satisfied with hostel facility. | Renovation of Boys Hostel is about to complete and it will be opened for the students from the coming academic year. |
| Very few parents are not satisfied with overall development of their ward. | Quality of the food in the Canteen were enhanced. |
| | Sports facility has been improved for the students. |
| Very few teachers feel that ICT based facilities are not that much available. | More computers and smart class rooms were provided for academic purposes. |
| 90% teachers found college provide adequate funding for laboratory equipment, computers etc. | Laboratory infrastructure has been improved in some science departments like Geography and Chemistry. |
| Adequacy of curriculum needs improvement. | Workshop on CBCS has been conducted for better comprehension of the curriculum for the students and teachers. |
| Employees are required to improve in communication skill, leadership, technical knowledge. | Special care is given on project-based and experiential learning like field-trip, industrial visit that reflect real world challenges. |



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| | |
|--|---|
| Some employers' stated curriculum should be improved for catering the needs of industry/society. | Industry-based workshop, seminars are organized for students. |
| 2.4% employers' opined improvement in punctuality is needed. | Different extra-curricular activities like student seminar, exhibition, quiz etc are conducted regularly that helps students develop various soft skills like communication skill, punctuality, teamwork, leadership quality etc. |
| Employers' opinion requires overall improvement in employee. | Feedback from employers on the performance of graduates are collected for better understanding of college curriculum and activities. On the basis of feedback report different actions are taken. |
| Few employers' feel behavioural and overall improvement of employee is required. | Students are encouraged to participate in different sports activities, that keeps them physically as well as mentally fit to face real world workplace challenges. |